

# Covid Bounce-Back Programme - Learning Event



8<sup>th</sup> March 2022

Welcome

## Aims of the day

- ▼ To share and celebrate your successes.
- ▼ To provide an opportunity for you to reflect on lessons learnt and learn from one another.
- ▼ To encourage the continued development of a peer support network for organisations within Barnsley.



# Afternoon Session Agenda

Agenda item	Time
Welcome	14:30 – 14:45
Case studies	14:45 – 15:30
<i>Networking break with tea and coffee</i>	15:30 – 16:00
Other case studies	16:00 – 16:10
Group discussions & feedback	16:10 – 16:55
Next steps & close	16:55 – 17:00
<i>Networking break with food, tea and coffee</i>	17:00 – 18:00

# Evening Session Agenda

Agenda item	Time
Welcome and housekeeping	18.00 – 18.05
Programme overview and case study videos	18.05 – 18.25
Panel discussion: Impact and Legacy of the CCV & CVS Support Programmes	18.25 – 18.45
Keynote 1: Wayne Hemingway	18:45 – 19:00
Keynote 2: John Loughton	19:00 – 19.15
In discussion with Wayne and John	19:15 – 19:35
Close	19:35 – 19.45
Networking with drinks	19:45 – 20:30

# Summary of support

60 organisations of all different sizes across CVS and CCV sectors supported, including...

- 10 new organisations (established in the last 2 years).
- 150+ coaching calls held.
- 17 workshops delivered, on 6 key topics:
  - Building local partnerships.
  - Developing your strategy and a sound business plan.
  - Navigating the funding environment and bidding for grants.
  - Your marketing and digital strategy.
  - Growing your company and service offering.
  - Building financial resilience.
- Tailored deep dives across a wide range of topics – including Business planning, Attracting new customers, Accessing new income streams, and Developing online services and products.
- Slack channel – an online repository of slides, videos, tools, references, links and learning journals.

# Achievements & Outcomes

- ▼ The Programme's KPIs will be collected at the end of March.
- ▼ However, some recently reported outcomes include:
  - Developing new Business Plans.
  - Reviewing governance structures, and setting up new Boards.
  - A better handle on finances, including improved approaches to fund applications.

*“Our mentor has been really good; he understood who we were and the situation we were in. He has helped us with accessing funding by supporting our grant applications and it has all helped us feel a bit more hopeful.” – Rebecca, BBPSA.*

- Growing the workforce by hiring new staff and retaining existing staff.

# Achievements & Outcomes

- Adopting and embracing new technology, including developing digital strategies and new online services.
- Improved communications and marketing strategies.
- Development of new skills – “adding more strings to their bow”.
- Enhancing the network of local organisations to enable peer learning and the joining up of services.

*“One of the best things about the Bounce Back programme has been all the new introductions to other organisations in Barnsley, some of which we never knew were there before! There is so much more we can do when we work together and get support to people who need it in Barnsley.” – Florentine, ELSH.*





# Case Studies

# Chilypep – H.O.M.E Wellbeing Hub

Case Study 1

# No place like 'ome

**H.O.M.E. *Helping Our Mental 'Ealth***  
(in a Barnsley accent)

**Empowering Young People to Shape their World:  
Improved Access to Prevention and Early Help**



# What, and where, is H.O.M.E.?



**1<sup>st</sup> floor of the YMCA  
building on Blucher  
Street – central  
Barnsley.**

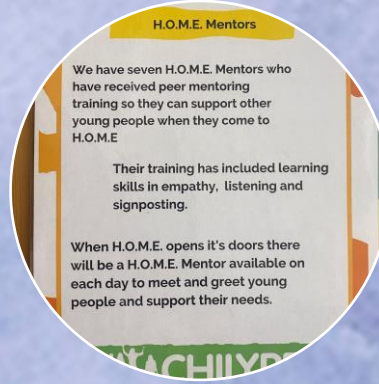
Supported by Barnsley Commissioning Group, H.O.M.E. is a partnership project led by







**Chilypep is a nationally registered Youth Empowerment charity. We work to empower and improve the lives of children and young people**



**Our work in Barnsley has been around improving mental health services for young people through early intervention and prevention work**



**Young Commissioner Group's Peer Mentoring Programme**  
**BRV – Specialist Boys work programme**  
**Delivery of Mental Health First Aid training**  
**Development of H.O.M.E.**

**H.O.M.E. Barnsley**, offers a range of **information** and access to community services that support the **mental health and emotional well-being** of **young people** in **Barnsley**. Young people can access a range of **services, workshops, groups, and courses** and H.O.M.E. also provides **information** on other services in the community that might be helpful to any young person in Barnsley looking for support, help or information.



**A safe inclusive and accessible space**



**Access to Drop in sessions**



**Access to Peer Mentors**



**Opportunities to get involved in groups and have a say on how services are designed**





## Drop-in sessions

for 11-25 year olds

Wellbeing  
Wednesday,  
11am – 1pm

Feel Good Friday,  
3 – 6pm



## Referrals

Direct to  
Chilypep for  
a range of  
projects



## Opportunities

For young  
people to  
volunteer as  
H.O.M.E.  
Mentors  
and  
Steering  
Group Reps

### **The Needs:**

- Support to grow
- Strategic managers to buy in
- Funding
- Time!
- Ability to respond to the needs of young people and their mental health
- Working together, finding a way through to joined up thinking

### **The Challenges:**

- Listening and hearing the voices of young people
- Youth work in a prescribed world
- Time!
- Funding
- Ability to respond to the needs of young people and their mental health
- Working together, finding a way through to joined up thinking



# Bounce Back

Helpful that someone is thinking of us

Coach's time and effort

Practical support forced me to focus!

# Key Learning

**Focus** Busy is as busy does.

**Evidence** Nailing your case.

**Partnerships** Working with a variety of partners to achieve aims

# Resources

## Open Up Directory:

<https://chilypep.org.uk/wp-content/uploads/2021/05/Open-Up-Barnsley-Directory-of-Services-2020.pdf>

Also available on the Family Information Service Directory

## CHIL Sleep Tool Kit:

<file:///C:/Users/MarieEllis/Downloads/CHIL-Sleep-Toolkit.pdf>

[www.Chilypep.org.uk](http://www.Chilypep.org.uk)

## Mental Health First Aid Kit:

<file:///C:/Users/MarieEllis/Downloads/Chilypep-OASIS-Mental-Health-First-Aid-Kit-2020.pdf>

## A Mental Health Guidebook:

<file:///C:/Users/MarieEllis/Downloads/Chilypep-and-Greenacre-Mental-Health-Booklet.pdf>

Developed by young people with SEND



**THANK YOU!**

[Marie.ellis@chilypep.org.uk](mailto:Marie.ellis@chilypep.org.uk)

07884187655

Tik Tok  
Facebook  
Instagram  
LinkedIn

**Come and visit us @H.O.M.E.**

**1 Blucher Street,  
Barnsley,  
S70 1AP**



**Empowering young people to shape their world**

Chilypep is a charity dedicated to promoting the rights, wellbeing and opportunities of young people.



Working with young people to help them realise the power of their own voices and become empowered active citizens

Working in partnership with organisations to make sure young people can access and influence the services they need

Providing training and consultancy to schools, councils and organisations to improve the way they work with young people

Tel: 0114 234 8846  
Registered Charity No 1114047  
[www.chilypep.org.uk](http://www.chilypep.org.uk)

Find us on social media  
@Chilypep  
facebook.com/chilypep  
@Chilypep

# Education Learning Support Hub (ELSH)

Case Study 2



Founded in 2013 - As a Small English Conversation group run in Elim Church premises aiming to help and assist:

- Asylum Seekers
- Refugees
- Other Local Minority people from countries where English is not the first language

# **Educational Learning Support Hub**

## **Bringing the Community together through Learning English**

### **ELSH became a Charity in 2019**

We developed a safe space for learning to integrate and to move further by providing:

- Entry Level 1/2/3 in ESOL
- Basic Math
- Basic ITC
- Basic Health and Wellbeing



# The impact of the Pandemic

- A lack of access to digital apps.
- A need to expand our telephone service.
- Creating teacher-student links by whatever means available.
- Student isolation due to financial hardship.
- Dealing with the pre-existing language barrier.
- Complying with new legislation and guidelines.
- Re-thinking 'face to face teaching and learning' and 'support'.

# How our work helps to support and Improve Mental Health

## Offer Practical Help

- Working and teaching environment is safe.
- Safeguarding in protecting staff, volunteers and students from discrimination.
- Health and safety - Risk Assessments
- Signposting to professional assistance.

## Offer a Time to Listen

- Provide support that encourages positive mental health
- Update information
- Being reassuring and patient.
- Continue Professional Training to volunteers.

# Challenges

- Identifying our social impact in the community.
- Securing funding.
- Recruiting volunteers.
- Maintaining teaching and learning resources.
- Training and applying the right curriculum to meet the needs of individual students.
- Recognising individual levels to help with the learning to integrate in our community.

# **The Impact of Support Received via the Bounce Back Programme**

The support has helped us to reflect further and learn from our experience, through training and coaching activity. It has encouraged volunteers to progress through professional development in the field of:

- Promoting mentorship, learning that is contributing to intellectual support.
- To aid and help students to continue their learning and reach personal goals.

# Key Learnings

- Managing change to adapt to new strategies.
- Improving technical skills.
- Building a community culture.
- Collaborating internally and working alongside similar organisations.
- Planning, keeping a long-term perspective.
- Building on knowledge and abilities to construct working partner relationships.
- Establishing a learning peer-support team.
- Understanding the commitment of our services.



[www.elshub.org.uk](http://www.elshub.org.uk)

Florentine Booth-King

# Mark Tillotson

Case Study 3





What are you lookin at !



Markmark 1991 to ???

© Steve Doornik



# Outdoor Crowds Are Larger













Networking break  
with tea and coffee



# Group discussions

# Group discussions

Breakout into three groups and take 20 minutes to discuss the following questions. Please nominate one group member to feed back the key points.

- ▼ **Question 1: What difference has the support made to you and your organisation?**
  - What will you take away from the programme?
  
- ▼ **Question 2: What further support do you need?**
  
- ▼ **Question 3: How do we build on the relationships and networks created via the Programme with participating and wider organisations in Barnsley?**
  - Future meetings?
  - Name of the group?

# Groups

## Group 1

- ▼ Hannah Beaumont (& guests)
- ▼ Misty Smith (& guests)
- ▼ Alan Curtis
- ▼ Helen Boutle (& guests)
- ▼ Anthony Baker (& guests)
- ▼ Angela Andrews
- ▼ Melvyn Lunn
- ▼ Lynda McDermott
- ▼ Julie Medlam (& guests)
- ▼ Coach: John

## Group 2

- ▼ Rachel Stevens
- ▼ Marie Ellis (& guests)
- ▼ Terri-ann Perry
- ▼ Amy Moore (& guests)
- ▼ Andy Platt
- ▼ Rebecca Green (& guests)
- ▼ Richard Kitson
- ▼ Raychel McGuin
- ▼ Peter Robertshaw
- ▼ Anas Kabar
- ▼ Liam Linley
- ▼ Coach: Jo

## Group 3

- ▼ Gary Clarke (& guests)
- ▼ Gavin Joynt
- ▼ Mandy Mcloughlin (& guests)
- ▼ Jane Ainsworth (& guests)
- ▼ Gemma Gains (& guests)
- ▼ Mubarak Elamin (& guests)
- ▼ Charlotte Westerman
- ▼ Pamela Lloyd
- ▼ Florentine Booth-King & Julie Martin
- ▼ Paula Price-Davies
- ▼ Coaches: Helen and Caroline



Next steps & close



# Next steps

- ▼ Continue coaching calls and deep dives until the end of March.
- ▼ All information on Slack will remain available to all.
- ▼ A future networking event, hosted by the Civic, is being arranged as part of a deep dive.
- ▼ Barnsley MBC has plans:

## Cultural, Creative and Visitor Sectors

- ▼ The **Visitor Economy Strategy** is being refreshed, and a further round of consultation will be announced soon.
- ▼ The **Public Art Strategy** is currently being refreshed.
- ▼ There will be an announcement of future **grants to further support the culture sector in Barnsley**.
- ▼ Watch out on the BMBC social media accounts.

## Community and Voluntary Sector

- ▼ The **VCSE Strategy Group** (established in November 2020 to bring together the voluntary, community and social enterprise sector in Barnsley) has developed and **agreed a terms of reference, agreed a direction of travel** and is in the process of establishing a robust **Action Plan** which will **articulate the aspirations of the sector and the support needed for these to be achieved**.

Questions?

Thank you!

# Covid Bounce-Back Programme - Learning Event – Evening Session



8<sup>th</sup> March 2022



# Overview of the Covid Bounce Back Programme

- ▼ Funded by South Yorkshire Mayoral Combined Authority and Barnsley Metropolitan Borough Council.
- ▼ Part of Barnsley Council's Economic Renewal Action Plan (ERAP), and one of seven Prioritised Recovery Projects focused on supporting short and medium-term COVID economic recovery within Barnsley.
- ▼ Born of Barnsley Council's recognition of the huge value of the voluntary sector and the pressures it faces, and their commitment to supporting culture and the visitor economy.
- ▼ Supporting 60 organisations of all different sizes across CVS and CCV sectors, including 10 new organisations (established in the last 2 years).

# Summary of support

- ▼ Support was provided across four complimentary elements:
  - 150+ coaching calls.
  - 17 workshops delivered on 6 key topics - including Building local partnerships, Developing your strategy and a sound business plan, and Developing financial resilience.
  - Tailored deep dives across a wide range of topics – including Business planning, Attracting new customers, Accessing new income streams, and Developing new online services and products.
  - A ‘Slack’ channel – an online repository of slides, videos, tools, references, links and learning journals.

# Achievements & Outcomes

- ▼ The Covid Bounce Back Programme has achieved a range of outcomes for the organisations involved - the programme's KPIs will be collected at the end of March.
- ▼ However, some recently reported outcomes include:
  - Developing new, robust Business Plans.
  - Reviewing governance structures, and setting up new Boards.
  - A better handle on finances, including improved approaches to fund applications.

*“Our mentor has been really good; he understood who we were and the situation we were in. He has helped us with accessing funding by supporting our grant applications and it has all helped us feel a bit more hopeful.” – Rebecca, BBPSA.*

- Growing the workforce by hiring new staff and retaining existing staff.

# Achievements & Outcomes

- Adopting and embracing new technology, including developing digital strategies and new online services.
- Improved communications and marketing strategies.
- Sole traders adding more strings to their bow.
- Enhancing the network of local organisations to enable peer learning and the joining up of services.

*“One of the best things about the Bounce Back programme has been all the new introductions to other organisations in Barnsley, some of which we never knew were there before! There is so much more we can do when we work together and get support to people who need it in Barnsley.” – Florentine, ELSH.*



## Next steps

- ▼ Continue coaching and deep dives until the end of March.
- ▼ All information on Slack will remain available to all.
- ▼ A future networking event, hosted by the Civic, is being arranged as part of a deep dive.
- ▼ Develop and finalise arrangements to build on the success of the programme and secure its legacy.